

Warranty

Maintenance and Cleaning

6005-T5 aluminum is largely maintenance free. In highly polluted or marine conditions rinsing with clean water is required during scheduled panel cleaning.

Warranty Conditions

YHI (New Zealand) Ltd warrants that its Neuton Power PV Mounting Systems (with the exception of the fixing parts) are free from defects in materials and workmanship for a period of 10 years from the date on which the system is purchased from YHI (New Zealand) Ltd, on the terms set out in this warranty.

In the event that the mounting system does not conform to this warranty during the warranty period, YHI (New Zealand) Ltd will either repair or replace the components or pay the cost of having the components repaired or replaced. In the event of replacement of the components, any remaining part of the warranty period will be transferred to the replacement components.

This warranty will not apply to any defect or damage to the mounting components arising directly or indirectly from:

1. Shipment or storage of the components
2. Improper installation, maintenance, repair or use of the System;
3. Normal wear and tear
4. Misuse, neglect, abuse, accidental damage or modification to the components
5. Failure to observe the instructions set out in the System Manual;
6. Power failure, power surges, lightning, fire, explosion, flood, extreme weather conditions, environmental disasters or other causes outside YHI (New Zealand) Ltd control, as determined by Neuton Power in its sole discretion.

This warranty does not cover costs associated with the removal, shipping, handling or re-installation of the components or the costs of sending personnel to any site to repair or replace the components.

This warranty is applicable to the original purchaser of the components from YHI (New Zealand) Ltd. Where an End-User wants to make a claim under this warranty, the End-User must in the first instance contact the installer or builder from whom the components were purchased.

All warranty claims must be made in writing and addressed to the YHI (New Zealand) Ltd and accompanied by proof of purchase of the components and a completed RMA form.

This warranty will not apply to any claims received after the expiration of the warranty period. In no circumstances will Neuton Power be liable for direct, indirect, special or consequential damages arising from an incorrect component installation.

References

AS/NZS1170.2.2011, structural design actions, Part 2: Wind actions

AS3566-2011, self-drilling screws for the building and construction industries.



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