



Incell Five years warranty for YHI (New Zealand) Ltd

Incell SLB48 (NMC 14S) Lithium-Ion Batteries

Incell guarantees and warrants to YHI that all Incell supplied Lithium Batteries will be free from defects by reason of defective material, design or workmanship and fully functional and operational for 5 years after date of shipment. Consumable parts are excluded from said warranty. YHI should promptly report any alleged defects in writing to Incell and permit examination by Incell or its representative. If Incell finds the batteries to be defective, Incell shall either repair the battery or provide a replacement battery free of charge. The Incell battery is determined defective if the product fails to deliver more than 60% of its original capacity.

Incell warranty has the following conditions:

1. there is no physical damage to the battery module preventing its operation or if the battery module has been tampered with;
2. the average battery temperature (AVG Temp) does not exceed 30 °C;
3. battery charge voltage don't exceeds 56.0 V, no temperature compensation, no boost charging;
4. the Product is used and maintained under normal conditions and in accordance with the documents, information and advice furnished by Incell;
5. YHI without undue delay has given Incell notice of such defects, non-conformities or deviations before the expiration of the applicable warranty period;
6. such defect, non-conformity or deviation was not caused by interworking equipment not supplied under this Agreement and
7. YHI has given Incell every opportunity to inspect and remedy such defect, non-conformity and deviation.

The warranties given in this Warranty letter shall not apply to any failure caused by modification of the Product without Incell's written approval.



AVG Temp

AVG Temp is the average temperature measured in Degree Celsius (°C). The average temperature is calculated on a daily average temperature by adding the minimum eight (8) temperature readings per day and divide this sum with the number of readings (minimum eight). Then adding all daily average temperatures and divide this sum with the number of functional days.

AVG Temperature Formula:

$$\text{Daily AVG Temp} = \frac{\text{Temp Reading 1} + \text{Temp Reading 2} + \text{Temp Reading 3} + \text{Temp Reading 4} \dots}{\# \text{ of Temp Readings in a given day}}$$

$$\text{TOTAL AVG Temp} = \frac{\text{Daily AVG Temp} * \text{Accumulated Functional Days}}{\text{Accumulated Functional Days}}$$

Repaired Battery

In case a battery module is faulty and intended for repair by Incell, the replacement module will feature an equal or greater remaining energy throughput (Ah) than the replaced battery.

Battery Management Software

Incell hereby grants YHI a non-exclusive, perpetual, irrevocable, royalty-free, worldwide license for the battery management software included in the Product.

Extended pro rata warranty after 5 years:

Incell provides an extended warranty after 5 years with the same conditions as for the 5 years warranty and a discount is given to purchase a replacement battery according to table below if Incell finds the battery to be defective.

Year	% discount of original price
6	50%
7	40%
8	30%
9	20%
10	10%

Table: percent (%) discount of original purchase price

For sake of clarity, if the battery is found defect and it is within the warranty conditions in year 7, YHI price of a replacement battery is 60% (40% discount) of original price.

